

Pattemore Consultants Pty Ltd in association with Pattemore Constructions Pty Ltd (PattCon), specialises in construction, refurbishment, and maintenance of commercial, industrial and government facilities.

SCOPE

This Policy applies to and is to be complied with by all employee's, subcontractor's, stakeholder's, visitors, volunteers and others at all PattCon's worksites and places.

This Policy is to be regularly communicated to all and be available to any interested party upon request and to be reviewed for its on-going suitability.

OBJECTIVE

PattCon are committed to providing and maintaining a safe and respectful environment free from harmful behaviours and psychosocial hazards in accordance, so far as reasonably practicable, with the WHS & Fair Work Regulations, Codes of Practice, and our client's compliance requirements.

All disputes, complaints and grievances are taken seriously by PattCon and are to be addressed quickly and efficiently to prevent escalation.

As part of its commitment to the organisation's objectives, PattCon aim to provide a safe systematic approach to the reporting, management, review and resolution of grievances, complaints and/or disputes as they arise, by:

- Reinforcement of self-resolution wherever possible between concerned parties.
- Encouragement in the reporting of harmful behaviours, disputes, complaints and/or grievances.
- Provision of information and tools for notification and reporting pathways.
- Consultation (negotiations) with concerned parties to resolve the dispute, complaint and/or grievance.

COMMITMENT

Our Policy is supported by Senior Management who are committed to the establishment, implementation, maintenance, and regular review of this Policy.



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Peter Pattemore
Project Director



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John Pattemore
Construction Director

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